

COLLECTION STATEMENT

Aged Care Audiology Pty Ltd ACN 682 379 157 and its related bodies corporate (we, our or us) is collecting your personal information in order to supply our goods and services to you, communicate with you, manage your appointments and/or provide direct marketing. If you do not provide us with the information requested, we may not be able to supply our goods and services to you, fulfil your request, communicate with you or provide direct marketing to you.

Collection third parties: we may collect information from a third person, such as an audiologist you engaged for services, an aged care facility you reside with or your next of kin, where you have consented to providing the personal information to us or it is permitted by law. Collection consent: if you are providing us with the personal information of another person, you warrant that you have the consent to do so from the person to whom the personal information relates or you are permitted by law.

<u>Disclosure:</u> we may disclose personal information to our related entities, employees, officers, outsourced labour or service providers, audiologists and healthcare providers involved in your care, government agencies and regulators where required by law, our professional advisors, insurers, assessors and underwriters.

Disclosure overseas: we disclose personal information to third party service providers who assist us deliver our goods and services, such as administrative support services, and who are usually located in the Philippines or other countries where such service providers are located.

Information and complaints: our privacy policy provides information on the right to, and how to, access and correct personal information held by us, and information on how to make a complaint about our handling of personal information and how we deal with the complaint. Policy: the privacy policy is located at www.agedcareaudiology.com.au.

Contact: The administrator, Aged Care Audiology Pty Ltd, Level 1, Unit 7/117 Hyde Street, Yarraville, Victoria, Australia 3013, info@agedcareaudiology.com.au, 1300 925 786, www.agedcareaudiology.com.au.

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